

# CHRISTIAN JHAMES C. CONEJOS

Talisay City, Cebu | conejoscj13@gmail.com | 09686360169 | <https://conejoscj.github.io/>

## DATA ANALYST | POWER BI DEVELOPER

Results-driven Data Analyst with extensive experience in multi-domain business, including healthcare, finance, sales, insurance and HR. Highly proficient in SQL, Power BI, and Advanced Excel, with a focus on translating complex datasets into actionable insights. Skilled in identifying bottlenecks through data-driven analysis and delivering scalable solutions in Agile environments to achieve long-term business impact.

## PROFESSIONAL EXPERIENCE

### Quality Engineer / Data Analyst | University of Cebu Medical Center

Present

- **BI Dashboard Development:** Engineered an automated Power BI dashboard for inpatient and outpatient census reporting, providing real-time visibility into Total Admissions, ALOS (Average Length of Stay), and monthly volume fluctuations across all departments.
- **Operational Efficiency (TAT):** Streamlined the collection and analysis of DPRS data to calculate and visualize Turnaround Time (TAT), identifying departmental bottlenecks for immediate corrective action.
- **Survey Automation & Analytics:** Automated the processing of DOH-mandated Hospital Client Experience Survey (HCES) and PEME Satisfaction data by developing complex Excel frameworks; transformed raw feedback into structured insights on service satisfaction and respondent sentiment.
- **Quality Engineering & Process Mapping:** Designed hospital-wide organograms and scheduling workflows using Microsoft Visio to improve organizational clarity and operational structure.
- **Strategic Reporting:** Defined operational KPIs for service TAT and complaint closure rates, and synthesized the CEEO Annual Performance and Operations Report (APOR) to support executive decision-making.
- **Data Integrity & Validation:** Implemented advanced Excel formulas and Power Query protocols to ensure 100% accuracy in high-stakes compliance reporting for the Department of Health (DOH).

### Line Leader | Taiyo Yuden (Philippines), Inc.

Nov 2024 - Apr 2025

- **Metric Tracking:** Utilized SAP and Smart E Dashboards to monitor real-time operational metrics and track production key performance indicators (KPIs).
- **Diagnostic Analysis:** Identified manufacturing bottlenecks through statistical data analysis, recommending corrective actions that improved throughput.

### Process Analyst/Engineer Intern | Camel Appliances Mfg. Corp.

Jul 2024 - Aug 2024

- **Workflow Optimization:** Applied lean methodology and workflow analysis to optimize manufacturing processes, directly contributing to cost reduction and increased operational efficiency.
- **Productivity Analysis:** Evaluated productivity data within the Stand Fan Assembly line to provide actionable recommendations for process improvements and quality compliance.

### E-commerce Roles (Amazon Specialist/Analyst)

Jan 2022 - Mar 2024

- **Market Intelligence:** Performed trend analysis on historical sales data to develop predictive forecasting models for inventory and pricing, optimizing account profitability.

## PROJECTS & PORTFOLIO

### Healthcare & Clinical Analytics

- **Projects:** Hospital Executive, ER Report, and UCMed Census Executive Report.
- **KPIs to Highlight:** Avg. Wait Time, Patient Satisfaction, Total Admissions, and ALOS (Average Length of Stay).

### Financial Risk & Insurance

- **Projects:** Bank Loan Report and Insurance Risk & Claim Analysis.
- **KPIs to Highlight:** Debt-to-Income (DTI) Ratio, Total Claim Amount, and Avg. Interest Rate.

### Corporate & Sales Operations

- **Projects:** Pizza Sales, Adventure Works, HR Analytics Dashboard, and Northwind Dashboard.
- **KPIs to Highlight:** Attrition Rate, Net Revenue, Profit Margin, Days to Ship, Avg. Order Value, and Sales Trend.

## CORE COMPETENCIES

- Advanced Excel
- Power BI
- SQL
- Data Visualization
- Data Structures
- Data Warehousing
- Data Mining
- DAX
- Critical Thinking

## EDUCATION

### Bachelor of Science in Industrial Engineering

S.Y 2020 - 2024

Cebu Institute of Technology- University

N. Bacalso Avenue, Cebu City

## CERTIFICATIONS

- A Data Analyst Career Roadmap, DSA (2026)
- Business Intelligence With Power BI Desktop (End-to-End Solutions), DaPH (2025)
- Microsoft Office Specialist: Excel Associate, DaPH (2025)
- Microsoft PL-900 - Microsoft Power Platform Fundamentals, Learn 365 Pilipinas (2024)
- Querying Fundamentals with MySQL Essentials For Beginners, DaPH (2024)
- Google Data Analytics Professional Certificate, DTI Cebu Learning Program (2024)
- Certified Lean Six Sigma Yellow Belt, Process Doctors Academy (2024)
- Decision Making Skills for Frontline Managers, Target (2025)
- Certificate of Completion as Process Engineer, Camel Appliance Mfg. Corp. (2024)
- Certified Lean Six Sigma White Belt, CIT-University (2024)
- 21st Century Executive Toolkit 2: Leadership and Management, PDA (2024)
- Outstanding Amazon Product/Analyst Researcher, WA (2023)